



ORIGINAL

N.H.P.U.C. Case No. DT 14-102
Exhibit No. #3
Witness William G. Whalen

DO NOT REMOVE FROM FILE

TOBEY WHALEN

Account Summary

Previous Charges	\$28.21
Payment Received as of Sep 05 Thank You.	(\$28.21)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$28.21
Total New Charges Due Oct 15, 2013	\$28.21
Total Due (Past Due and New)	\$28.21

*Please disregard the Past Due Charge if payment has been submitted.

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\$34.99	\$29.99	\$24.99

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fairpoint.com/stayandsave



Great deals that keep getting better. We can do that.

Questions about your Bill?

See page 2 for FairPoint contact information.

Change of Address?

New Charges: Aug 15 to Sep 14

Service: Residential Voice		Telephone Number: 6039343221
1. Per Line Blocking	\$0.00	
2. Unlimited Local Calling	\$16.43	
Subtotal for 6039343221		\$16.43
Total:		\$16.43
Tax & Fees on Local Services		
3. Federal Subscriber Line Charge	\$6.22	
4. Federal Universal Service Fund Surcharge	\$1.05	
5. Communications Services Tax	\$1.73	
6. E911 Surcharge	\$0.57	
7. Municipal Property Tax Recovery Charge	\$0.99	
8. Federal Excise Tax	\$0.49	
9. Federal Access Recovery Charge	\$0.73	
Total Tax & Fees on Local Services		\$11.78
Total New Charges		\$28.21

Tax & Fees
 All tax and fees
 are authorized by
 Federal, State or
 Local Governments.
 Fees are explained
 on page 2.

For Your Information

How Your Charges are Billed

Your telephone bill includes two types of service charges:

1. Regulated Charges -

Charges for local telephone service, dial tone line, long distance calls, value added services such as Call Waiting, Call Forwarding, associated services and installation charges. Your bill will always include some regulated service charges, even if you do not use your phone.

2. Non-Regulated Charges -

All other charges not included in regulated charges. These include, but are not limited to, internet connectivity charges, directory advertising charges, customer provided equipment, 700/900 charges, etc.

	Past Due Balances	New Charges	Totals
Regulated Charges	\$0.00	\$28.21	\$28.21
Non-Regulated Charges	\$0.00	\$0.00	\$0.00
Totals	\$0.00	\$28.21	\$28.21

*You must pay any past due balances for regulated charges immediately to avoid suspension of your local telephone service. If non-regulated charges are not paid, they will not affect your regulated telephone service, but you may lose your ability to use non-regulated services. Your regulated telephone service can be disconnected if you do not pay your usage charges for regulated telephone service. Your regulated telephone service cannot be disconnected for non-payment of other charges such as internet connectivity, telephone directory advertising, 700/900 charges or telephone equipment charges.

How Your Payment was Applied

Your payment was applied in the following manner

Regulated Charges	\$28.21
Non-Regulated Charges	\$0.00
Total Payment	\$28.21

Questions about the FairPoint portion of your bill?

If you have questions about the FairPoint portion of your bill, contact your FairPoint Service Representative at the number on page 2. If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

Important Credit Reporting Notice

FairPoint furnishes bill payment information for all of our customers to the major credit reporting agencies in accordance with the Fair Credit Reporting Act (FCRA). Please make your payment timely by the due date indicated on page 1 of your bill. To establish or re-establish a good track record of making payments on time, consider signing up for our automated Direct Payment Enrollment on the reverse side of your remittance form on page 2 of your bill.

For Your Information

For Your Information sections contain important messages about your bill or service from your state's regulatory commission or from FairPoint.





TOBEY WHALEN

Account Summary

Previous Charges	\$28.23
Payment Received as of Mar 05 Thank You.	(\$28.23)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$30.71
Total New Charges Due Apr 14, 2014	\$30.71
Total Due (Past Due and New)	\$30.71

*Please disregard the Past Due Charge if payment has been submitted.

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Electricity supply rates are on the rise.

Enroll with FairPoint Energy today and lock in one low fixed rate for the rest of the year.

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FairPointEnergy.com

[1.855.236.4759](tel:18552364759)

PLEASE HAVE A COPY OF YOUR UTILITY BILL HANDY WHEN YOU ENROLL.

FairPointEnergy

FairPoint Energy, LLC, a subsidiary of Cirius Energy, LLC, is a competitive energy provider that is unaffiliated with FairPoint Communications or its subsidiaries. FairPoint Energy has a marketing relationship with FairPoint Communications, offering retail energy to customers in Maine and New Hampshire. FairPoint Energy™ is a service mark of FairPoint Communications, registration pending.

*PSNH residential rate increased 7% on Jan 1, 2014. Northeast utilities Connecticut Light & Power, United Illuminating, National Grid and NStar have all raised supply rates in January 2014.

Questions about your Bill?
See page 2 for FairPoint contact information.

Change of Address?
Go to www.fairpoint.com or see page 2

New Charges: Feb 15 to Mar 14

Service: Residential Voice Telephone Number: 6039343221

1. Per Line Blocking	\$0.00
2. Block for Pay Per Use Three-Way Calling	\$0.00
3. Unlimited Local Calling	\$18.68

*WPS
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Subtotal for 6039343221 \$18.68

Total: \$18.68

Tax & Fees on Local Services

4. Federal Subscriber Line Charge	\$6.16
5. Federal Universal Service Fund Surcharge	\$1.13
6. Communications Services Tax	\$1.89
7. E911 Surcharge	\$0.57
8. Municipal Property Tax Recovery Charge	\$0.99
9. Federal Excise Tax	\$0.56
10. Federal Access Recovery Charge	\$0.73

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Total Tax & Fees on Local Services \$12.03

Total New Charges \$30.71

For Your Information

How Your Charges are Billed

Your telephone bill includes two types of service charges:

1. Category 1 Charges -

Charges for local telephone service, dial tone line, long distance calls, value added services such as Call Waiting, Call Forwarding, associated services and installation charges. Your bill will always include some category 1 service charges, even if you do not use your phone.

2. Category 2 Charges -

All other charges not included in category 1 charges. These include, but are not limited to, internet connectivity charges, directory advertising charges, customer provided equipment, 700/900 charges, etc.

	Past Due Balances	New Charges	Totals
Category 1 Charges	\$0.00	\$30.71	\$30.71
Category 2 Charges	\$0.00	\$0.00	\$0.00
Totals	\$0.00	\$30.71	\$30.71

*You must pay any past due balances for category 1 charges immediately to avoid suspension of your local telephone service. If category 2 charges are not paid, they will not affect your category 1 telephone service, but you may lose your ability to use category 2 services. Your category 1 telephone service can be disconnected if you do not pay your usage charges for category 1 telephone service. Your category 1 telephone service cannot be disconnected for non-payment of other charges such as internet connectivity, telephone directory advertising, 700/900 charges or telephone equipment charges.

How Your Payment was Applied

Your payment was applied in the following manner

Category 1 Charges	\$28.23
Category 2 Charges	\$0.00
Total Payment	\$28.23

Questions about the FairPoint portion of your bill?

If you have questions about the FairPoint portion of your bill, contact your FairPoint Service Representative at the number on page 2. If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

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For Your Information

For Your Information sections contain important messages about your bill or service from FairPoint.





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Account Summary

Previous Charges	\$18.64
Payment Received as of Sep 05 Thank You.	(\$18.64)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$18.64
Total New Charges Due Oct 15, 2013	\$18.64
Total Due (Past Due and New)	\$18.64

*Please disregard the Past Due Charge if payment has been submitted.

Stay & Save

Year one	Year two	Year three
\$34.99	\$29.99	\$24.99

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Great deals that keep getting better. We can do that.

Questions about your Bill?
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Change of Address?

New Charges: Aug 15 to Sep 14

Service: Residential Voice		Telephone Number: 6039344346
1. Per Line Blocking	\$0.00	
2. Repeat Dialing Denial	\$0.00	
3. Block for Pay Per Use Three-Way Calling	\$0.00	
4. Measured Residence Service	\$8.10	
<hr/>		
Subtotal for 6039344346	\$8.10	
Total:	\$8.10	
<hr/>		
Tax & Fees on Local Services		Tax & Fees
		All tax and fees
5. Federal Subscriber Line Charge	\$6.22	are authorized by
6. Federal Universal Service Fund Surcharge	\$1.05	Federal, State or
7. Communications Services Tax	\$1.12	Local Governments.
8. E911 Surcharge	\$0.57	Fees are explained
9. Municipal Property Tax Recovery Charge	\$0.61	on page 2.
10. Federal Excise Tax	\$0.24	
11. Federal Access Recovery Charge	\$0.73	
<hr/>		
Total Tax & Fees on Local Services	\$10.54	
<hr/>		
Total New Charges	\$18.64	

For Your Information

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1. Regulated Charges -

Charges for local telephone service, dial tone line, long distance calls, value added services such as Call Waiting, Call Forwarding, associated services and installation charges. Your bill will always include some regulated service charges, even if you do not use your phone.

2. Non-Regulated Charges -

All other charges not included in regulated charges. These include, but are not limited to, internet connectivity charges, directory advertising charges, customer provided equipment, 700/900 charges, etc.

	Past Due Balances	New Charges	Totals
Regulated Charges	\$0.00	\$18.64	\$18.64
Non-Regulated Charges	\$0.00	\$0.00	\$0.00
Totals	\$0.00	\$18.64	\$18.64

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How Your Payment was Applied

Your payment was applied in the following manner

Regulated Charges	\$18.64
Non-Regulated Charges	\$0.00
Total Payment	\$18.64

Questions about the FairPoint portion of your bill?

If you have questions about the FairPoint portion of your bill, contact your FairPoint Service Representative at the number on page 2. If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

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TOBEY WHALEN WM WHALEN WM WHALEN

Account Summary

Previous Charges	\$18.66
Payment Received as of Mar 05 Thank You.	(\$18.66)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$21.14
Total New Charges Due Apr 14, 2014	\$21.14
Total Due (Past Due and New)	\$21.14

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill?
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Change of Address?
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Electricity supply rates are on the rise.
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CALL OR ENROLL ONLINE IN MINUTES.

FairPointEnergy.com

1.855.236.4759

PLEASE HAVE A COPY OF YOUR UTILITY BILL HANDY WHEN YOU ENROLL.

FairPointEnergy

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*PSNH residential rate increased 7% on Jan 1, 2014. Northeast utilities Connecticut Light & Power, United Illuminating, National Grid and NSTar have all raised supply rates in January 2014.

New Charges: Feb 15 to Mar 14

Service: Residential Voice		Telephone Number: 6039344346
1. Per Line Blocking	\$0.00	
2. Repeat Dialing Denial	\$0.00	
3. Block for Pay Per Use Three-Way Calling	\$0.00	
4. Measured Residence Service	\$10.35	
5. FairPoint Communications Local Calls (See Call Detail)	\$0.00	
Subtotal for 6039344346		\$10.35
Total:		\$10.35
Tax & Fees on Local Services		
6. Federal Subscriber Line Charge	\$6.16	
7. Federal Universal Service Fund Surcharge	\$1.13	
8. Communications Services Tax	\$1.28	
9. E911 Surcharge	\$0.57	
10. Municipal Property Tax Recovery Charge	\$0.61	
11. Federal Excise Tax	\$0.31	
12. Federal Access Recovery Charge	\$0.73	
Total Tax & Fees on Local Services		\$10.79
Total New Charges		\$21.14

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Tax & Fees
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 are authorized by
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 Local Governments.
 Fees are explained
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Call Detail

FairPoint Communications - Summary

Service: 6039344346

No.	Message Units Used	Message Unit Allowance	Additional Units	Rate	Amount
13.	1	30	0	\$0.165	\$0.00
Total					\$0.00

For Your Information

How Your Charges are Billed

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2. Category 2 Charges -

All other charges not included in category 1 charges. These include, but are not limited to, internet connectivity charges, directory advertising charges, customer provided equipment, 700/900 charges, etc.

	Past Due Balances	New Charges	Totals
Category 1 Charges	\$0.00	\$21.14	\$21.14
Category 2 Charges	\$0.00	\$0.00	\$0.00
Totals	\$0.00	\$21.14	\$21.14

*You must pay any past due balances for category 1 charges immediately to avoid suspension of your local telephone service. If category 2 charges are not paid, they will not affect your category 1 telephone service, but you may lose your ability to use category 2 services. Your category 1 telephone service can be disconnected if you do not pay your usage charges for category 1 telephone service. Your category 1 telephone service cannot be disconnected for non-payment of other charges such as internet connectivity, telephone directory advertising, 700/900 charges or telephone equipment charges.

How Your Payment was Applied

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Category 1 Charges	\$18.66
Category 2 Charges	\$0.00
Total Payment	\$18.66

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